BDI Bridge Academy
Frequently Asked Questions

Are people with any disability able to apply?
Yes. All individuals with disabilities are encouraged to apply.

Where will the classes be held?
Monday – Thursday will be four (4) hours of daily online coursework; Friday will be up to six (6) hours in person at BDI, 2120 Marietta Blvd NW, Atlanta, GA.

What does the application process include?
Potential candidates will apply online, interview at the BDI 2120 Marietta Blvd location, and complete assessments (online).

What are the qualification requirements?
Selected candidates will be able to pass the assessments, have a high school diploma or GED, and possess a desire and interest in working in the IT arena.
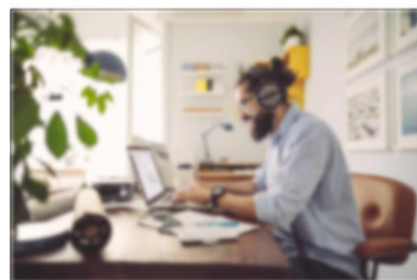
What is the cost?
Students will not need to pay for the course itself. They will need to cover any travel expenses during the program.

In addition to CCT content are there any other topics that will help prepare students for employment?
BDI will provide training in Work Readiness. This includes social skills development, resume writing, mock interviews, workplace etiquette, and virtual or in-person site visits to potential employers.

The organization is in the process of establishing internship opportunities with supporting employers. These internships will be designed to help learners gain valuable experience in the IT career sector. BDI is working on solidifying job coaching and mentoring support that will extend through a student's first nine (9) months of employment.

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If I have some students that might be a good fit and I have more questions, who do I contact?
Jerry Sutton-BDI Director, Learning and Organizational Development. Jerry can be reached at
Jerry.sutton@bobbydodd.org

What jobs or work can a person with a CCT perform?
Common job titles might include onsite support technicians, field support technicians or remote network support. A Network Support Technician is an IT professional who helps with the maintenance and troubleshooting of Computer Network Hardware and keeps track of the network configuration checks. The Network Support Technician solves network issues to increase productivity and reduce downtime.

Certification as a Cisco Certified Technician shows that you have the skills to successfully perform onsite support and maintenance of networking and systems devices, and work effectively with a Technical Assistance Center. This certification will give you a solid base of Cisco/Networking knowledge before moving into the next level CCENT/CCNA certifications.

Atlanta's average pay for an entry-level network support technician is $44,480 (~ 4K higher than the national average). The pay range is $29,500 to $62,600 (Source: ZipRecruiter).

Will I be placed into a job upon completion of this training?
Post-certification, BDI will work with program graduates to help support their job search.

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